

## **Mayfair Vision Clinic Nondiscrimination Statement**

Mayfair Vision Clinic understands that discrimination is against the law and complies with all applicable Federal and State civil rights laws. Specifically, we do not discriminate on the basis of race, color, national origin, age, disability or sex. We do not exclude patients or treat them any differently based on any of these factors.

When necessary and free of charge to the patient, Mayfair Vision Clinic:

- Provides aides and services to patients with disabilities when necessary to effectively communicate with them.
- Provides qualified sign language interpreters for hearing impaired patients.
- Provides language services to those patients who cannot effectively communicate in English. This may include qualified interpreters or written information.

If you need these services, contact our office at 303-333-9898. If you believe Mayfair Vision Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you may file a grievance with:

Janice I. Jarrett, OD  
1336 Leyden St.  
Denver, CO 80220

Cell 720-988-5551  
Fax# 303-333-0719  
Email: [dr.janice@mayfairvisionclinic.com](mailto:dr.janice@mayfairvisionclinic.com)

You may file grievance in person, by mail, fax or email. If you need assistance filing a grievance Janice I. Jarrett, OD is available to assist you.

You may also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights two ways:

- (1) Electronically through the office of Civil Rights Complaint Portal:

<http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- (2) By mail or phone at:

US Department of Health and Human Services  
200 Independence Avenue SW room 509F, HHH Building  
Washington, DC 20201

1-800-368-1019 1-800-537-7697 (TTD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>